

STPL SMPP SOP

SMSGATEWAYHUB TECHNOLOGIES PRIVATE LIMITED

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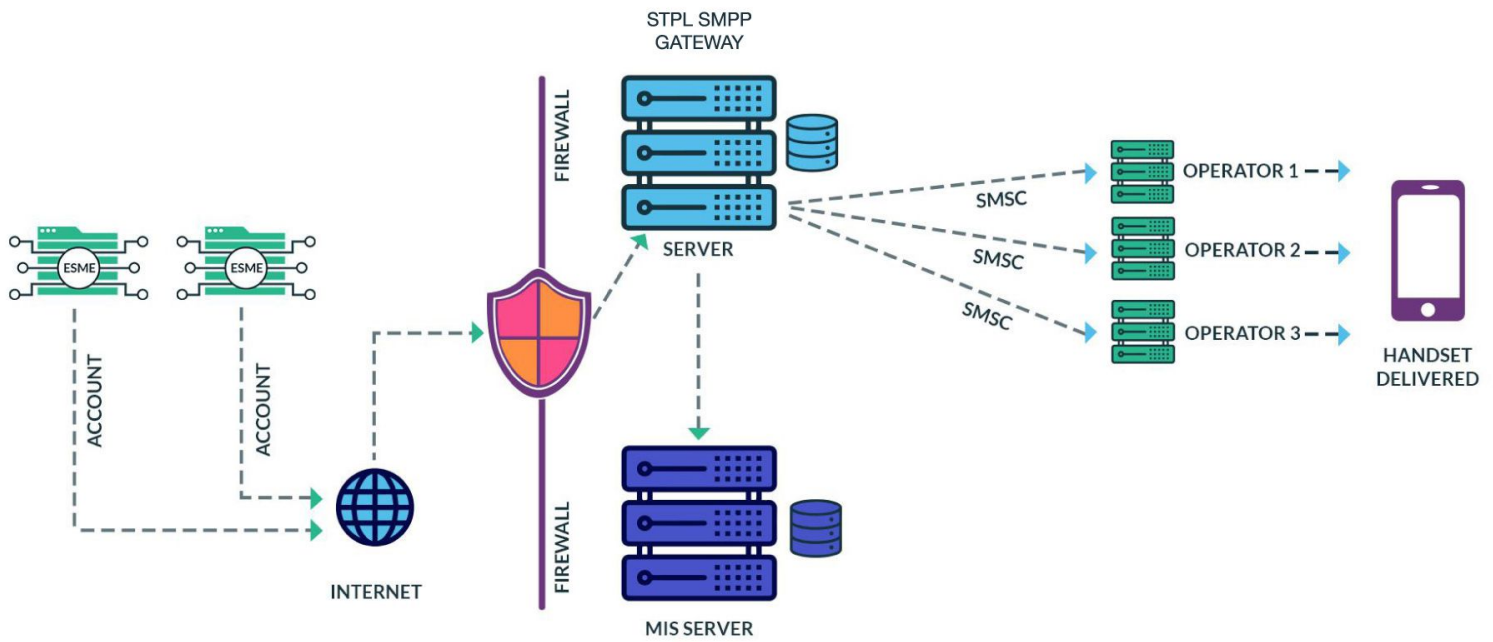
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SOP Architecture Flow



Process flow :

- 1.) ESME Client will request for SMPP Connectivity to SMSGATEWAYHUB support team and will share source IP for connectivity.
- 2.) SMSGATEWAYHUB support team will take respective internal approvals to start the process for providing SMPP connection.
- 3.) SMSGATEWAYHUB System admin create port for SMPP Connectivity and white list source IP in firewall for connection once request received from SMSGATEWAYHUB support team.
- 4.) ESME client will connect on provided respective port for connectivity.
- 5.) ESME client will submit SMS to SMSGATEWAYHUB platform.
- 6.) SMSGATEWAYHUB platform receive SMS and further submit to operator based on routing defined in platform.
- 7.) SMSGATEWAYHUB Platform will receive back delivery status from operator.
- 8.) SMSGATEWAYHUB Platform will submit back delivery status to respective clients.